The background of the image shows two men in a server room. The man on the left has a beard and glasses, wearing a light blue button-down shirt and a lanyard with an ID badge. The man on the right is wearing a dark blue sweater over a collared shirt and also has a lanyard with an ID badge. They are both looking at a silver laptop held by the man on the right. The server racks in the background are dimly lit, and the overall color scheme is a cool blue.

Serving technology better....

COMPANY OVERVIEW

Hooves Support is a Nairobi based Information communication and Technology company, focusing on providing businesses with cutting-edge ICT solutions.

Founded in 2014, we have grown with a pool of expertise in different ICT Skills to handle complex IT solutions.

Our experienced team proactively dedicates themselves to our client's need, which gives our customers time and energies to focus on their core business.

MISSION AND VISION

Our Vision is to position ourselves the most trusted and preferred Partner for all ICT Work.

Our Mission is to meet and exceed our customer expectation by blending our experience and ever changing technology.

SERVICES

1. ICT INFRASTRUCTURE
2. NETWORK AND CYBER SECURITY
3. TELEPHONE AND CALL CENTER SOLUTIONS
4. SECURITY AND SURVEILLANCE SOLUTIONS
5. ICT PROJECT PLANNING & MANAGEMENT
6. ICT CONSULTING AND OUTSOURCE SUPPORT

ICT INFRASTRUCTURE

STRUCTURED CABLING NETWORK

1. UTP CAT5, CAT6 and CAT7 Cabling

Cabling infrastructure in an office or building is a critical component of entire network. Data, voice and video networks are the lifeblood of any organization.

With proper planning, design, installation, and maintenance of this infrastructure can have a positive impact on company's day-to-day operations. This also contribute to its success.

At Hooves Support Ltd, we believe a network is only as good as the infrastructure it is built on. We provide the latest solutions to address the ever changing needs of any given network.

2. *Fiber Cabling*

Fiber Optic Cabling forms the basis of backbone cabling bridging the networks between different floors and different buildings. Fiber solutions are available in all sorts of standards, from Multimode to Singlemode

With years of experience, we work around to make sure any fiber laying is to the standard and Client's expectation.

Our services in this area includes direct termination, fusion splicing, and closure installation in manholes, cable laying, fiber/cable blowing, power meter and OTDR testing.

Wireless LAN Solutions

We are independent enterprise wireless specialist, providing hyper-reliable, cloud-networking solutions that deliver seamless Wi-Fi connectivity and future-proof organization.

With great understanding of Wi-Fi Solutions, we provide bespoke wireless solutions that meets client's requirements. This is turn improve the quality of network and keeping all people, devices and equipment connected.

Our solutions provide guaranteed coverage, ultra-fast speeds and scalable capacity.

NETWORK AND CYBER SECURITY

1. Network Security

Security is one of the most important challenges facing organizations today. With the explosion of data, devices and applications, companies are doing everything they can to protect their most valuable assets and limit their risk. We approach security from a risk management perspective.

We work with customers to understand the relationship between their business goals and the critical assets.

We apply our knowledge of current threats and trends to qualify the business risks and evaluate the effect on company's operations.



2. Cyber Security

We live and breathe cyber security. For this reason, we designed a service portfolio that covers the entire risk management lifecycle to ensure customers benefit the most from our passion and experience, and primarily to maximize their protection. It starts with security assessment.

With our Information Security Assessments, we evaluate the ICT processes, governance and compliance (GRC), so that an integral security can be succeeded.

We also provide designs and integrations of security products spanning all layer.

TELEPHONE AND CALL CENTER SOLUTIONS

1. Telephone systems

Telephones as Unified communication brings companies and customers together. At Hooves Support, we have collaborated with global industry leaders to provide innovative telecommunications Solutions. Whether operating multiple locations, remote workers or field teams, we can bring them together. We design a customized communications system and continuously improve it, as we understand well your business.

Our plans are flexible, scalable and backed by the most reliable communication technology brands. We have the experience and expertise to keep business communication from local access and long distance services to E1/SIP trunk solutions and fully hosted IP phone systems

2. Call Center / Contact Center Solutions

We provide Contact Center solution that offers a complete end-to-end unified communication to mid-size and large enterprises requiring multichannel functionalities.

Our package includes integrated IVR, Call recording, real-time and historical reporting etc.

SECURITY AND SURVEILLANCE SOLUTIONS

With a greater understanding of security systems, Hooves support has been designing and implementing comprehensive security system for both commercial and individual customers for years.

Our mission is to provide customers with the highest level of satisfaction by using our industry expertise to deploy the most effective security system as below:-

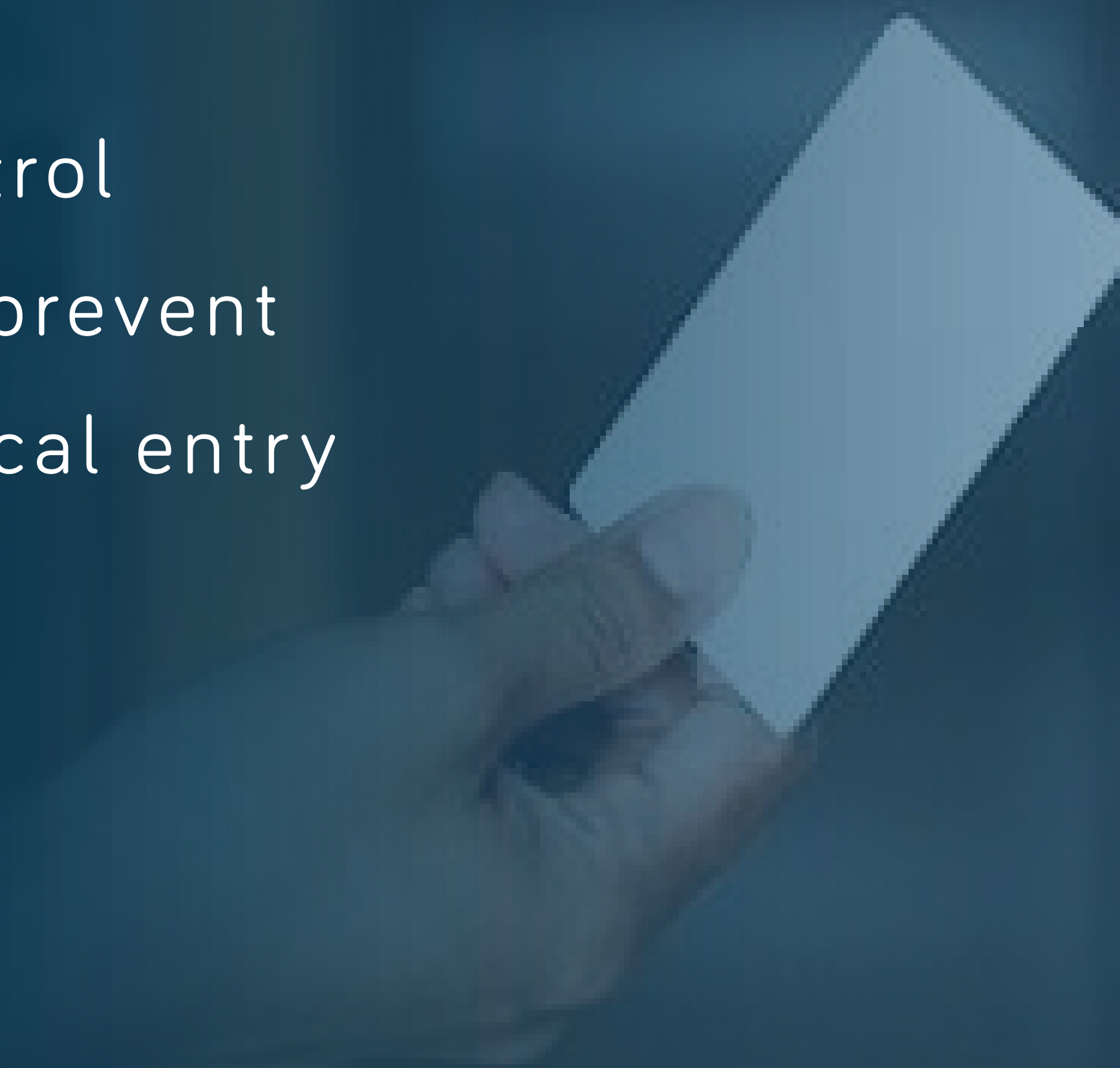
1. IP & Digital CCTV Surveillance

At Hooves support, we not only provide industry leading CCTV solutions but also ensures the solutions work and improve the security with all around the clock support from us.

We feature a broad spectrum of IP CCTV security cameras, as well as pre-configured and custom-designed security systems for every budget.

2. Access Control System.

Providing state-of-the-art access control systems that are custom designed to prevent unauthorized access and monitor critical entry points is our pride.

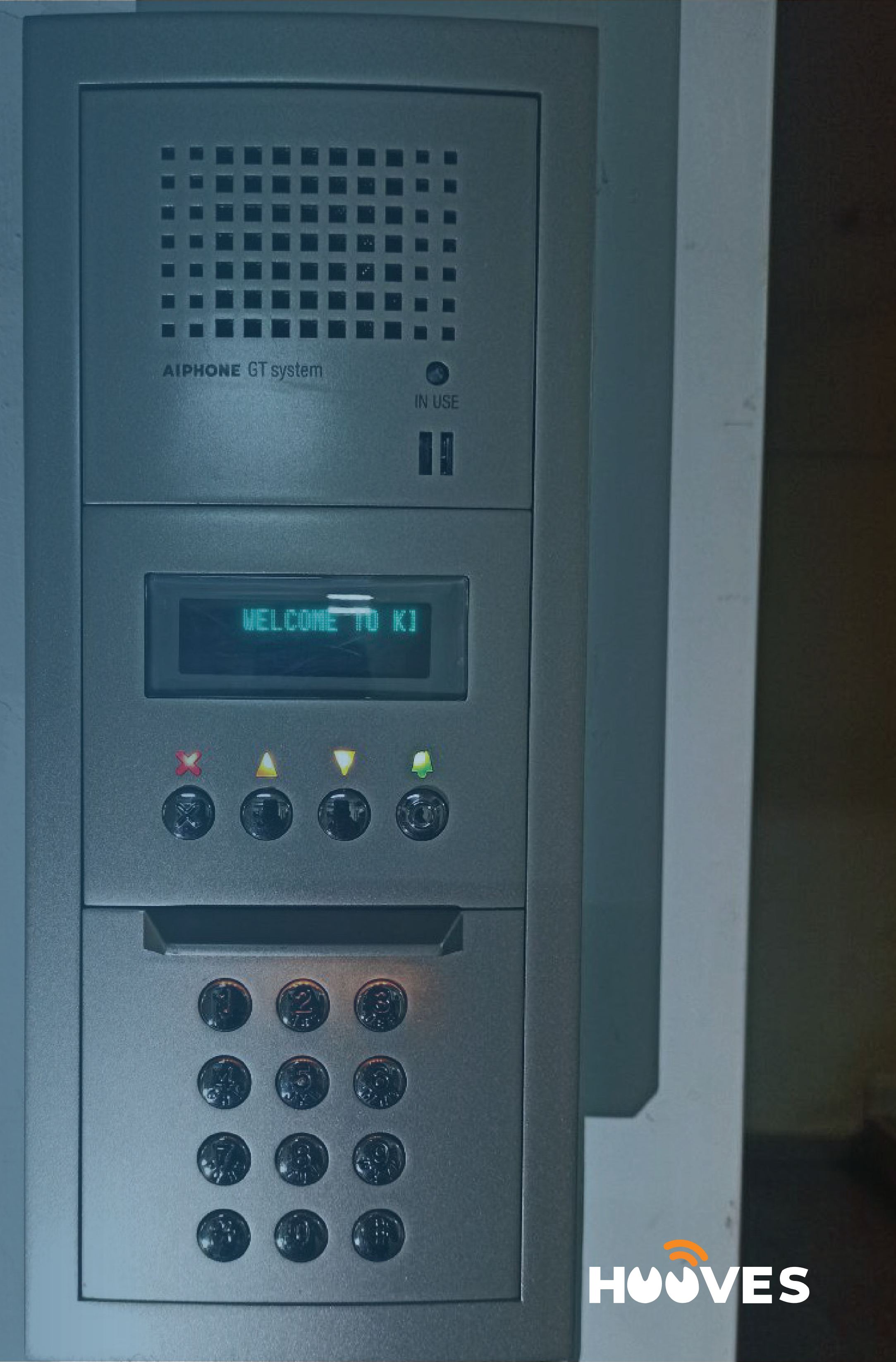


3. Intercom Solution.

Intercom offers solutions for multi-unit buildings. It is a modern visitor access solution for mid- to high-rise residential, apartment complexes, multi-family gated communities and offices.

This provides another added layer of security to customers.

Our Partners have advance intercom solution to mitigate and restrict human flow. We have collaborated with them to give you guaranteed and comprehensive quality brands like Comax, Aiphone etc.



ICT PROJECT PLANNING & MANAGEMENT

There is no margin of error where your project timeline is concerned. You need your project finished on time and within budget. No one is more committed to making that happen than us as your project manager.

Our Project management team believes communication is critical. We keep our clients posted at every stage of the project with detailed, anin-depth activity and sign-off requirements.

ICT CONSULTING AND OUTSOURCE SUPPORT

We pride ourselves in offering a tailored, proactive approach that is cost effective.

Our aim is to develop a relationship with our customer and an understanding of their specific requirements.

Our approach is to create partnership that allows us to guide and support our customers with all their IT needs and surpassing their expectations.

Hiring and training an IT staff can be very expensive and temporary employees do not always live up to expectations. Outsourcing lets you focus your human resources where you need them most.

IT CONSULTING

DYN

EXPERIENCE

POTENTIALS

OUR HAPPY CLIENTS.



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